



**STATEMENT OF PROCEEDINGS FOR THE
REGULAR MEETING OF THE
LOS ANGELES COUNTY COMMISSION ON
DISABILITIES
KENNETH HAHN HALL OF ADMINISTRATION
500 WEST TEMPLE STREET, ROOM 374A
LOS ANGELES, CALIFORNIA 90012
<http://laccod.org>**

Wednesday, September 18, 2013

1:00 PM

AUDIO LINK FOR THE ENTIRE MEETING. (13-4443)

Attachments: [AUDIO](#)

Call to Order. (13-3617)

President Janet A. Neal called the meeting to order at 1:09 p.m. and noted the lack of a quorum.

Commissioners Sheila D. Wright and Wan Chun Chang joined the meeting at 1:26 p.m. and 1:35 p.m., respectively, establishing a quorum.

Present: President Janet A. Neal, 1st Vice President Winslow C. Reitnouer, 2nd Vice Chairperson John B. Troost, Treasurer Wendy Welt Narro, Commissioner Edward A. Colley, Commissioner Maria Mustelier-Parrish, Commissioner Alexia Teran, Commissioner Sheila D. Wright and Commissioner Wan Chun Chang

Excused: Commissioner Michael Gureckas, Commissioner John R. James, Commissioner Steve Miller and Commissioner Kecia Brooke Weller

I. ADMINISTRATIVE MATTERS

1. Approval of the Minutes from the meeting of August 21, 2013. (13-3618)

On motion of Commissioner Wendy Welt Narro, seconded by Commissioner Alexia Teran, unanimously carried, this item was approved.

Attachments: [SUPPORTING DOCUMENT](#)

2. Recommendation and Approval of discontinuing the Ad-Hoc Liaison Committee. (13-4273)

On motion of Commissioner Wendy Welt Narro, seconded by 1st Vice President Winslow C. Reitnouer, unanimously carried, this item was approved.

III. REPORTS

3. President's Report for August 2013. (13-4024)

President Janet A. Neal announced that members of the public wishing to address the Commission are not required to write their names on the sign in sheet or fill out a speaker form. However, the information helps in identifying the correct speaker and assist in keeping the meeting orderly. President Janet A. Neal concluded by thanking those in attendance for their continued support of the Commission.

After discussion, by common consent, there being no objection, this item was filed.

4. Monthly Report by Events' Committee Chair Janet A. Neal. (13-4026)

Events' Committee Chair, Janet A. Neal, reported that she needs assistance selling tickets for the 22nd Annual Access Awards Luncheon. KTYM Radio Station continues to re-run the Commission on Disabilities' Radio Show at no additional cost to the Commission, and she would like the Commission to give recognition to members of KTYM for their generous contributions to the Commission. She also reported that she continues to distribute at the KTYM Radio Station information regarding the 22nd Access Awards Luncheon, and an appointment with the Catering Department of the Omni Los Angeles Hotel is scheduled for Thursday, September 26, 2013. She concluded by stating she received two issues from constituents regarding transportation with Access Services' small cars and poor customer service by Access drivers.

Following discussion, by common consent, there being no objection, this item was received and filed.

Attachments: [SUPPORTING DOCUMENT](#)

5. Monthly Staff Report by Emma De Jesus. (13-4025)

Emma De Jesus, Staff, reported that there were 32 online registrations for the Annual Access Awards Luncheon. There are 15 honorees for this year and staff has received most of the bios and pictures of the honorees; online invitations and registration are already available, and invitations will be mailed out next week. In addition, she urged Commissioners to complete the Mileage Claim forms in order to be certified by Human Resources, and informed Commissioners that once certified, their claims must be submitted within a month of the accrual date; and claims are not retro-active prior to being certified.

Commissioner Maria Mustelier-Parrish commented on this item.

Following discussion, by common consent, there being no objection, this item was filed.

6. Monthly Report by Louis Burns, Access Services Customer Support Administrator, Access Services Inc. (13-4027)

Louis Burns, Access Services Customer Support Administrator, Access Services Inc., reported that taxi coupons are not currently on Access Services Board of Directors' agenda for discussion; however, Access Services continues to participate in Mobility Management which provides alternative transportation to customers wanting to explore options outside of Access Services, the Free Fare Program with other Para-transit organizations such as METRO and Santa Monica bus lines. Mr. Burns stated that he is working with a dis-satisfied Access Services customer and the results are very favorable to the customer. Access Services will purchase a table for the October 21, 2013 Access Awards Luncheon.

President Janet A. Neal and Commissioners Wendy Welt Narro, Edward A. Colley and Alexia Teran commented on this item.

Mr. Louis Burns responded to questions posed by the Commission.

Following discussion, by common consent, there being no objection, this item was filed.

7. Monthly Report by Jess Segovia, ADA Manager and Giovanna Gogreve, ADA Para-transit Program Administrator for Los Angeles County Metropolitan Transportation Authority. (13-4028)

Jess Segovia, ADA Manager of METRO, reported that METRO is planning to launch a new fleet of vehicles produced by New Flier Production. The vehicles are equipped with a safety feature called Q-POD, which includes forward and rear facing securement area and flip-up seating for wheelchairs and scooters that are secured by straps. Mr. Segovia also stated that METRO has reserved a table for the Access Awards Luncheon. Additionally, METRO is seeking Accessibility Advisory Committee Members from ethnic, disability types and cultural backgrounds. He also reported that METRO has a Mystery Bus Riders Program, where survey riders observe and report on the quality, customer service and ride experience of disabled riders.

President Janet A. Neal and Commissioners Alexia Teran and Wendy Welt Narro commented on this item.

Daniel Garcia addressed the Commission regarding METRO's Mystery Bus Riders Program.

Following discussion, by common consent, there being no objection, this item was filed.

IV. PRESENTATIONS

8. Presentation by Patrick Muro, Human Services Administrator I, Los Angeles County Department of Public Social Services, In Home Support Services Division (IHSS), to address constituents' concerns regarding the processes of benefit claims, as submitted by Commissioner John B. Troost. (13-3014)

Patrick Muro, Human Services Administrator I, Los Angeles County Department of Public Social Services, In Home Support Services Division (IHSS) provided a PowerPoint presentation on the new process implemented by the State of California for the completion and submittal of the new In Home Social Services providers' timesheets. Mr. Muro stated that the timesheets are to be submitted to the IHSS headquarters in Chico, California. There will be two types of timesheets: One is for regular provider submittal; and the other is for providers who receive advance payments. Mr. Muro stressed the importance of adhering to the new process to ensure timely processing of payments. He also stated that the payment cycle will remain the same. Providers Clerks will be paid on the 15th and 30th day of each month.

Commissioners Alexia Teran, Maria Mustelier-Parish, Wan Chun Chang, Ed Colley and Wendy Welt Narro commented on this item regarding the timesheet submittal process, as well as a reduction in the number of hours of service clients received from Provider Clerks.

Mr. Muro responded to questions posed by the Commission.

Daniel Garcia addressed the Commission regarding the services for people with disabilities.

Commissioner Ed Colley expressed that he would like to see the Commission pursue specific issues affecting people with disabilities, and utilize the power of the Commission to effectively influence those in position to make changes to policies affecting services that are being provided to individuals living with disabilities.

President Janet A. Neal directed staff to make a list of the concerns expressed by Commissioners regarding this item in order for the Commission to re-visit them at a later date.

Commissioner Wendy Welt Narro requested that the following three categories are added to the list of concerns to be addressed by the Commission: Sensitivity Training for Provider Employees, Timely Hiring of Provider Clerks and Hours of Service.

Following discussion, by common consent, there being no objection, this item was received and filed.

Attachments: [SUPPORTING DOCUMENT](#)

9. Presentation on the services being provided by Los Angeles City Department on Disability to the people of Los Angeles County, by Ralph Acuña, Management Analyst I. (13-4102)

Ralph Acuna, Management Analyst I, Los Angeles City Department on Disability, provided a PowerPoint presentation on Information Referral and CDBG Grant Programs. Mr. Acuña reported that there will be a meeting to discuss grant requirements of the program. In addition, he discussed City Ride and Blue Curbs issues.

Daniel Garcia addressed the Commission on partnering ideas.

Annabella Mazariegos addressed the Commission.

After discussion, by common consent, there being no objection, this item was received and filed.

Attachments: [SUPPORTING DOCUMENT](#)

V. DISCUSSION

- 10.** Discussion and approval of appointment of Commissioners to the following Standing Committees:

- Education
- Events
- Executive
- Housing
- Social Services
- Transportation (13-4030)

This item was continued to the October 16, 2013 meeting without discussion.

VIII. MISCELLANEOUS

- 11.** Commissioners' Announcements for September 2013. (13-4029)

Commissioner Ed A. Colley read 2nd Vice President John B. Troost ASI Report.

President Janet A. Neal presented a gift to former Commission President John B. Troost for his contributions and commitment to the Commission.

After discussion, by common consent, there being no objection, this item was filed.

Matters Not Posted

12. Matters not on the posted agenda, to be discussed and (if requested) placed on the agenda for action at a future meeting of the Committee, or matters requiring immediate action because of an emergency situation or where the need to take action arose subsequent to the posting of the agenda. (13-3626)

The following item was introduced for discussion and will be placed on a future agenda for consideration.

- 12A. Discussion on the Employee Retirement Income Security Act (ERISA), and its impact on people living with disabilities, by State of California Representative. (13-4496)

On motion of Commissioner Edward A. Colley, and by common consent, there being no objection, this item was introduced for discussion and will be placed on a future agenda.

Public Comment

13. Opportunity for members of the public to address the Commission on items of interest that are within the jurisdiction of the Commission. (13-3620)

Antaliah addressed the Commission on homelessness issues.

Rigoberto Gaana addressed the Commission regarding the lack of affordable housing for people living with disabilities.

Daniel Garcia addressed the Commission on partnering ideas.

Annabella Mazariegos addressed the Commission regarding worker's compensation.

After discussion, by common consent, there being no objection, this item was filed.

Adjournment

14. Adjournment of the September 18, 2013 meeting. (13-2862)

On motion of Commissioner Wendy Welt Narro, seconded by Commissioner Alexia Teran, the meeting was adjourned at 3:22 p.m.